John Stefano 3306 Holt St. Charlotte NC 28205

Federal Communications Commission 445 12th St SW Washington, DC 20554

December 8, 2017

Re: Proceeding 17-108 "Restoring Internet Freedom"

Dear Commissioner Pai & Voting Directors:

I would urge you to please reconsider this position on net neutrality.

The nation's cable and broadband providers are among the worst and most despised service providers, consistently underperforming on customer service and satisfaction.

This low performance is not due to lack of regulation in the market but rather lack of competition. My fear is that until competition in markets re-emerge, our broadband infrastructure will not improve.

Regulation has become new age double-speak for protectionism and has become a constant prop for companies such as Charter/Spectrum and Comcast, which fail to deliver quality service.

With the advent of streaming services and 5G wireless broadband, regional telecommunication providers are begging the FCC for further market intervention to protect their interests. In any other industry, the telecom providers would be forced to compete by offering faster speeds and better content. Instead, they have chosen to press the FCC to throttle content speeds and hinder innovation.

Enforcing net neutrality will create a level playing field encouraging competition in a highly-regulated market. Repealing it would lead to massive inequities in data and content transfer which would continue to prop inefficient and bureaucratic monopolies.

I urge the people at the FCC to continue enforcing NET NUTRALITY and leave the internet a level playing field.

Sincerely,

John Stefano

Broadband Consumer